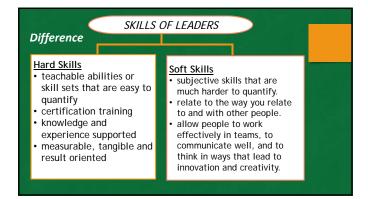
GOOD GOVERNANCE SOFT FACTS:	Fr. Fredy Rante Taruk CU Sauan Sibarrung Indonesia, (Kuala Lumpur 28/9/19)				
Building Behaviors and Culture	ę				
Building Behaviors and Culture Aligned to Credit Union Purpose	9				
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Presentation					
Soft Skills!					
Soft Skills!					
Soft Skills!  Difference Soft Skills Vs Hard Skills					
Soft Skills!  Difference Soft Skills Vs Hard Skills  Soft Skills of Credit Union Leaders  Challenges of Credit Union Leaders					
Soft Skills!  Difference Soft Skills Vs Hard Skills  Soft Skills of Credit Union Leaders					

## Definition HARD SKILLS (Technical Skills) SOFT SKILLS (Interpersonal Skills) Hard skills are specific abilities, that an individual can possess and demonstrate in a measured way. Possessing a certain hard skill connotes mastery and an expertise within the individual to perform a specific task or series of tasks to complete a job.

Soft skills are a combination of interpersonal people skills, social skills, communication skills, character traits, attitudes, career attributes, social intelligence and emotional intelligence quotients, among others, that enables people to navigate their environment, work well with others, perform well, and achieve their goals















## Self Intervention Manage Yourself: Purpose, Value, Vision, Goals, Strategic, Implementation Intervention: your weakness, your obstacles (root of your personal problems) Be a good human being Go Beyond YourSelf Rigorous/Strick Recruitment (Board & management) Provide Soft Skills Training Program, Retreat Learning & Sharing Forum as a Credit Union Family Humane Community Based

