

GOOD GOVERNANCE SOFT FACTS:

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*Building Behaviors and Culture
Aligned to Credit Union Purpose*

Presentation

Soft Skills!

Difference Soft Skills Vs Hard Skills

Soft Skills of Credit Union Leaders

Challenges of Credit Union Leaders

Honorable Leadership in Credit Union

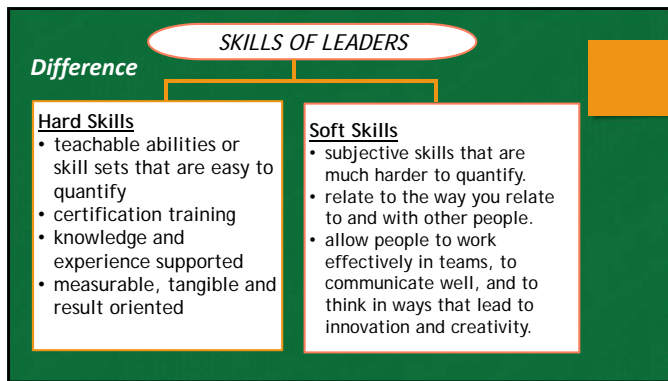
Definition

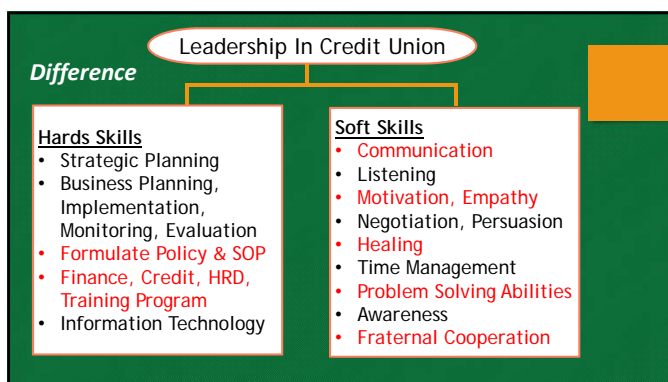
HARD SKILLS (Technical Skills)

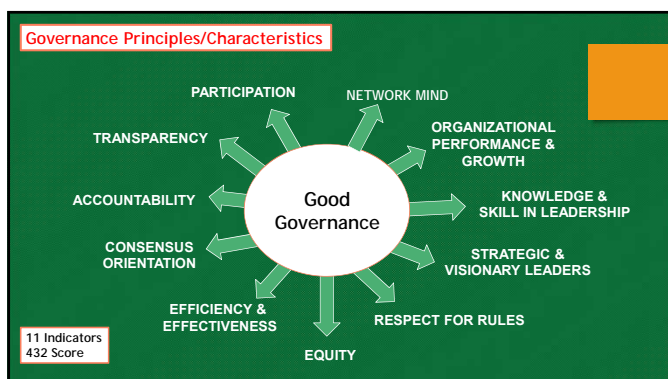
Hard skills are specific abilities or capabilities, that an individual can possess and demonstrate in a measured way. Possessing a certain hard skill connotes mastery and an expertise within the individual to perform a specific task or series of tasks to complete a job.

SOFT SKILLS (Interpersonal Skills)

Soft skills are a combination of interpersonal people skills, social skills, communication skills, character traits, attitudes, career attributes, social intelligence and emotional intelligence quotients, among others, that enables people to navigate their environment, work well with others, perform well, and achieve their goals







Challenges



Leadership Process



A good example



